



# 2024 F1RST Crisis/Hostage Negotiation Series

Throughout 2024, F1RST will be offering a series of 5 relevant and affordable training courses.

These courses are open to:

- Crisis Negotiators
- CIT Officers
- Emergency Dispatchers
- Behavioral Health

#### LOCATION:

10370 Charles Bo Harrison Way  
Land O' Lakes, FL 34637

#### PRICING:

Special pricing for anyone wishing to purchase the entire series of 40-hours: \$395.00

#### REGISTER:

[crisnegotiation.net](http://crisnegotiation.net)

#### CONTACT:

Deb McMahon  
[crisnegotiation@gmail.com](mailto:crisnegotiation@gmail.com)  
417-594-1499

### Demonstration Liaison Officer Training for Crisis Negotiation Teams

The role of crisis negotiators during demonstrations may be productive and risk-effective with a meaningful policy, agency support and additional training for crisis negotiators.

**Presented by:** Lieutenant Chris Burley, Portland Police Bureau

**Date:** April 11, 2024, 8:00 a.m. – 5:00 p.m.

**Cost:** \$125.00 per person

### Responding to Veterans in Crisis

Post-traumatic stress disorder and the high suicide rate within the Department of Defense demand a closer look at the law enforcement response to a combat veteran in crisis. We will explore contemporary issues facing combat veterans as well as specific negotiation strategies, including 'grounding', for a successful resolution. This training includes practical exercises to practice communication skills.

**Presented by:** Deb McMahon, U.S. Army (Ret)

**Date:** May 23, 2024, 8:00 a.m. – 5:00 p.m.

**Cost:** \$60.00 per person

### Negotiating with the Fellow Officer

You will learn about factors contributing to a suicidal crisis, the unique dynamics of a law enforcement response, the decision to request mutual aid and specific techniques for communicating with an actively suicidal officer. This training includes practical exercises to practice communication skills.

**Presented by:** Karin Houston, FBI (Ret)

**Date:** June 13, 2024, 8:00 a.m. – 5:00 p.m.

**Cost:** \$60.00

### Negotiating with the Violent True Believer and Ideological Extremists

From one of the nation's leading experts on Domestic Terrorism, students will learn of the Pathway to Intended Violence, types of extremism, stages of extremist ideology development, and effective communication strategies for negotiating with Violent True Believers and Ideological Extremists.

**Presented by:** Timothy Suttles, FBI (Ret)

**Date:** August 29, 2024

**Cost:** \$125.00

### Endurance Vignettes

Nothing helps crisis negotiators develop communication skills better than practical exercises. This very full day will give every person in attendance an opportunity to practice during short-medium-long vignettes in voice-to-voice, loud-hailing, texting and telephonic formats. The vignettes will represent a broad spectrum of persons in crisis and motivations.

**Instructor:** Jan Dubina, Phoenix PD (Ret)

**Date:** October 3, 2024

**Cost:** \$90.00

